

## **BALDWIN COUNTY SOLID WASTE**

22251 Palmer Street Robertsdale, AL 36567 (251) 972-6878

# APPLICATION FOR COUNTY GARBAGE SERVICE

**Note: As part of the application process a copy of your photo ID is required.**
NAME:
E-911 ADDRESS:
CITY: ZIP:
MAILING ADDRESS:
CITY: STATE: ZIP:
CELL #: HOME #: ALT#: Enroll me in
E-MAIL ADDRESS paperless billing paperless pap
SOCIAL SECURITY # DATE OF BIRTH: DRIVERS LICENSE # YOUR EMPLOYER WORK #:
Do you own this property? Yes No (If no, please provide the owner or realtors information.)  PROPERTY OWNERS INFORMATION  NAME:  ADDRESS:  PHONE #:
Reference (Contact Information):
RESIDENCE LOCATOR Please give directions to your home. (Be detailed and list road names, numbers and landmarks):

**DEPOSIT POLICY:** \$30.00 **Deposit Required.** A \$30 deposit is required at time in which garbage service is applied for. The deposit shall be applied to the final bill upon moving and any remaining credit will be refunded and mailed to the billing address on file. If a customer moves to a new county service location, a new account will be opened and a new deposit will be required to start service. The deposit will not earn interest.

# **BILLING POLICY:**

# BILLS WILL BE MAILED QUARTERLY (in advance)

First billing will be pro-rated as necessary based on date of 1<sup>st</sup> service pickup provided. Failure to receive a statement shall not relieve a customer from the duty to timely pay the charges on their account. To sign up for e-billing, contact our office at (251) 972-6878.

## RATES:

	Monthly Fee	Quarterly Fee	Yearly Fee
Once-A-Week Pickup:	\$14.95	\$44.85	\$179.40
Twice-A-Week Pickup (where available):	\$20.00	\$60.00	\$240.00
County Cart Rental (optional):	\$3.75	\$11.25	\$45.00

#### **PAYMENT POLICY:**

We accept cash, check, money order and credit card payments (Visa, Mastercard and Discover). Payments may be made online at www.baldwincountyal.gov after finalizing the service application and paying the initial account deposit in person.

## LATE FEE POLICY:

Payment is due by the last day of the month in which you are billed. As long as there is an unpaid balance remaining on your account, a late fee of \$10.00 will be added monthly to your balance. At 90 days past due, this is considered failure to comply with the Solid Waste Collection and Disposal law and can necessitate legal action as provided by the law, including charging the person in violation with a criminal misdemeanor.

The Alabama Law (AL Code 22-27-1, et seq.) that establishes mandatory services and participation in the collection of solid waste or garbage by Baldwin County, provides that every person, household, business, industry or property owner is liable for the monthly or annual fee for the solid waste or garbage collection services made available.

#### RETURNED CHECK POLICY:

An NSF fee of \$30.00 will be added to your account on all returned checks.

#### **COUNTY CART POLICY:**

If you should decide to rent a county cart, the rental fee is \$3.75 per month and we will deliver it at no additional cost. If your rented cart should get damaged we will replace it at no cost to you. You may opt to use your own personal container (as long as it has a lid). However, Baldwin County Solid Waste is not responsible for damage to any personal container.

#### **TERMINATING SERVICE POLICY:**

The customer is responsible for notifying Baldwin County Solid waste in order to end service and close their account. Upon doing so we will need a forwarding address and the reason in which service should be cancelled. At any point during the cancellation process further documentation may be required to complete this process. Please note that if you have not received a cancellation confirmation number from a Solid Waste representative, your request has not been finalized.

AGREEMENT TO PAY: The undersigned accepts the fee charged as a lawful debt and promises to pay said fee including the cost of collection, reasonable attorney fees, and court costs if such be necessary, waiving now and forever

the right to claim exemption under the constitution and laws of the State of Alabama, or any other state.				
Applicant's Signature:				
Date:				
************	INTEROFFICE USE	ONLY**************	*******	
Deposit received 🗌 yes 🗌 no		Account #:	Pick-Up Day	
Cash Check Ck # Cred	it Card 🗌	County cart requested yes	no	
Customer received informational brochure	yes 🔲 no	Cart Service Order #		
Application Received By:			Date:	